

Volume 1 • 2019



FOLLOW OUR JOURNEY

Our Journey of Becoming an
Exemplary One-Stop Centre in USM



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Foreword

As reflected in our Vision, Mission and Objective, HAC is geared towards providing world - class service to USM students and staff. We strive to provide the best living experience on campus; as we believe campus life is about making friends and connections, while at the same time acquire new knowledge and experience in a conducive living environment. This is inline with USM's Global Village idea, an agenda that supports distinguished learning experience among local and international students.

We have strived to provide the best living facilities with new and unique characteristics to cater for the students' needs and interest. HAC will continue to serve USM and our dedicated staff and student ambassadors are committed to providing students with gold standard services and with a genuine heartfelt hospitality at all times. As indicated in our motto, we are "**Not the Usual**"; we look forward to serving you gracefully throughout your campus residency period.

LATIFAH ABDUL LATIF

Deputy Registrar
Housing and Accommodation Centre (HAC)
Universiti Sains Malaysia



The establishment of HAC

OUR JOURNEY

History and Transformation





MISSION

HAC is strategically geared towards enhancing the quality of accommodation services in tandem with USM's Global Village goal of celebrating enriched learning experience and conducive environment.

VISION

Providing students and employees with authentic hospitality and world-class service is something we strive to achieve on a continuous basis.

OBJECTIVE

With the support of our students and employees, we are committed to delivering exceptional service and "Not The Usual," courteous acknowledgment of their commitment to USM.

A MESSAGE FROM US TO YOU

You are always welcome to the HAC family. HAC is working hand-in-hand with different USM departments to ensure the best service is provided to you.

Thank You for Believing in Us as your One-Stop-Centre.





THE BIG LEAP FROM UNIT TO CENTRE

THE ULTIMATE TRANSFORMATION



THE HISTORY OF OUR TRANSFORMATION

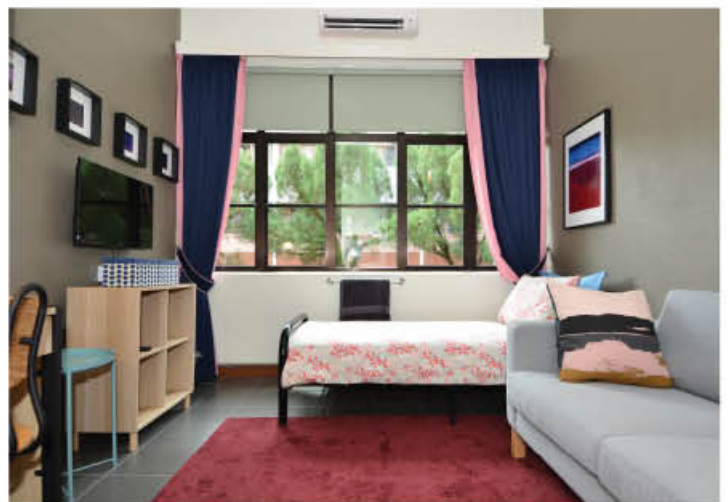
Back in 1998 when the housing and accommodation unit was established, it was given the function of a unit, with limited responsibilities. However, in 2016 the unit was upgraded to a Centre. Currently, we have grown and we have bigger responsibilities overseeing all the accommodation on campus.





MORE SIGNIFICANT ROLE

The Ultimate Transformation – from Unit to Centre has positioned HAC as an important entity. Currently, all the hostels on campus have become interrelated and placed under HAC's big umbrella.



THEN AND NOW

The story behind our visual transformation

THE
INSPIRATION
BEHIND OUR
LOGO

WHY “NOT
THE USUAL”

RENOVATION
ON A BUDGET

HOW THE DESIGN WAS DECIDED ON

When the design was being decided, we wanted to give meaning to each detail and composition.

- Professor Dr. Azizi Bahauddin

School of Housing, Building and Planning (HBP), USM



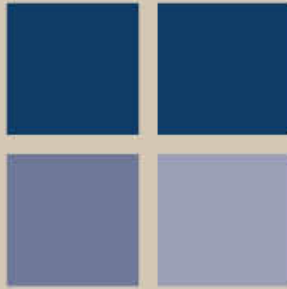


THEN
NOW





OUR LOGO



HAC@USM

PUSAT PERUMAHAN DAN PENGINAPAN UNIVERSITI
HOUSING & ACCOMMODATION CENTRE (HAC)
UNIVERSITI SAINS MALAYSIA

The new HAC logo encompasses 4 different shades of colours, which is intended to accommodate all different kinds of students in USM. The message that the logo aims to send is that HAC is defining various comforts and cultures. Our logo defines our identity of being different in the sense that it is blue in shade, instead of purple which is known as the common colour of USM.

“
**Not
the
Usual**
”

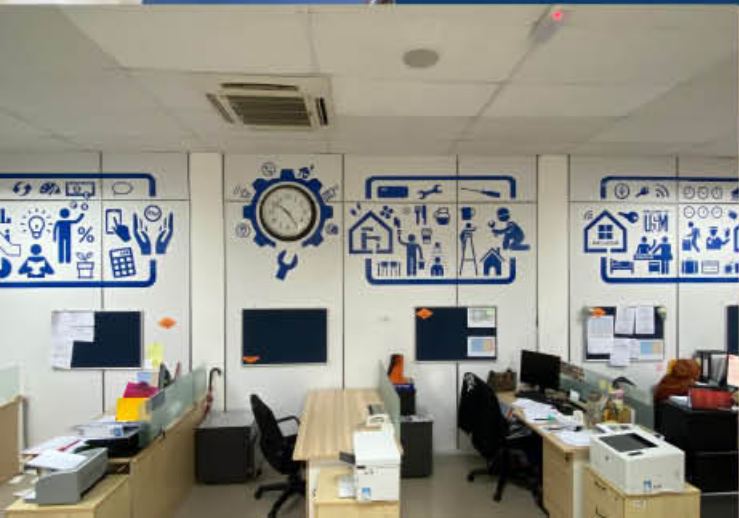
We chose the tag line ‘Not the Usual’ because we are taking on a unique approach when it comes to office setting. Our aim is not to be solely a corporate setting, but a friendly and welcoming environment to all our students and staff.

- Professor Dr. Azizi Bahauddin
School of Housing, Building and
Planning (HBP), USM



RENOVATION STORY

The new design of the office was based on the recycling and the upcycling of old furniture and other materials. The renovation offered a suitable workplace culture and environment for students and millennials. As students are the main stakeholders of the office and the university, we ensure that we offer them the best experience at HAC. Some of the elements that have been conjured during the renovation include homely lightings and comfort lounges (bean bags, pantry, food and beverages, and games). Additionally, the office constitutes a working area and consultation area at main counter. The staff working area is equipped with workplace appropriate equipment based on their needs and field of work such as finance, accommodation, and documentation.





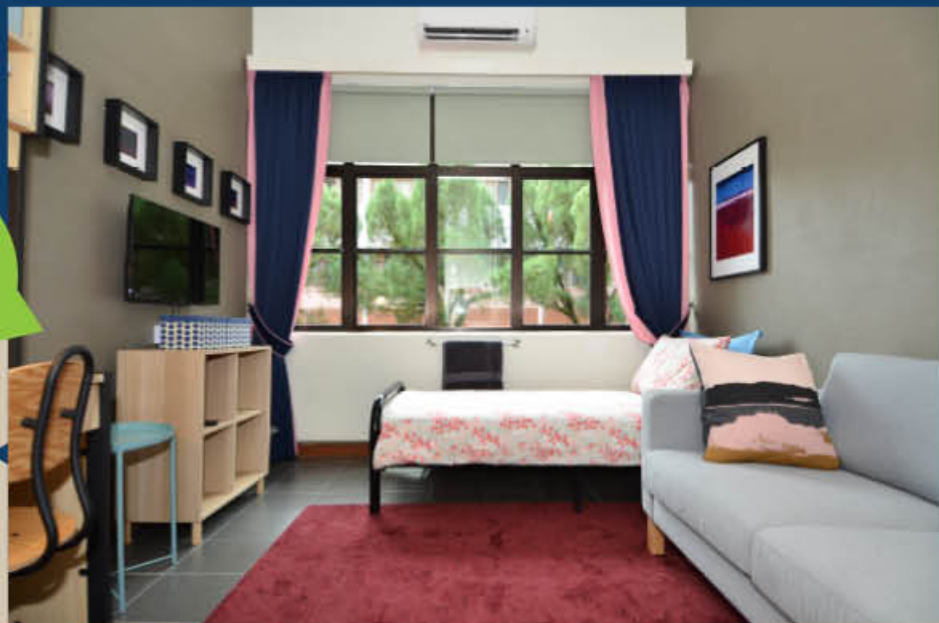


YOU ARE CORDIALLY INVITED TO OUR
30.08.2019
 3:00PM - 5:00PM
 DESASISWA HARAPAN
Show Unit Tea Party
"COME VIEW OUR NEW HOSTELS"



Did you know!

Did you know that our show units are open and ready for anyone who would like to view them.





SHOW UNIT & TEA PARTY

WHO IS INVITED

A number of USM officials were invited to witness the inauguration of the premium accommodation at F26 - Harapan. The guests included USM's VC, DVCs, head of departments, various directors of different departments, and also students. Leading the tea party was Professor Dr. Aldrin Abdullah, the Deputy Vice-Chancellor of Student Development Affairs & Alumni, who has been the mastermind of the entire project.

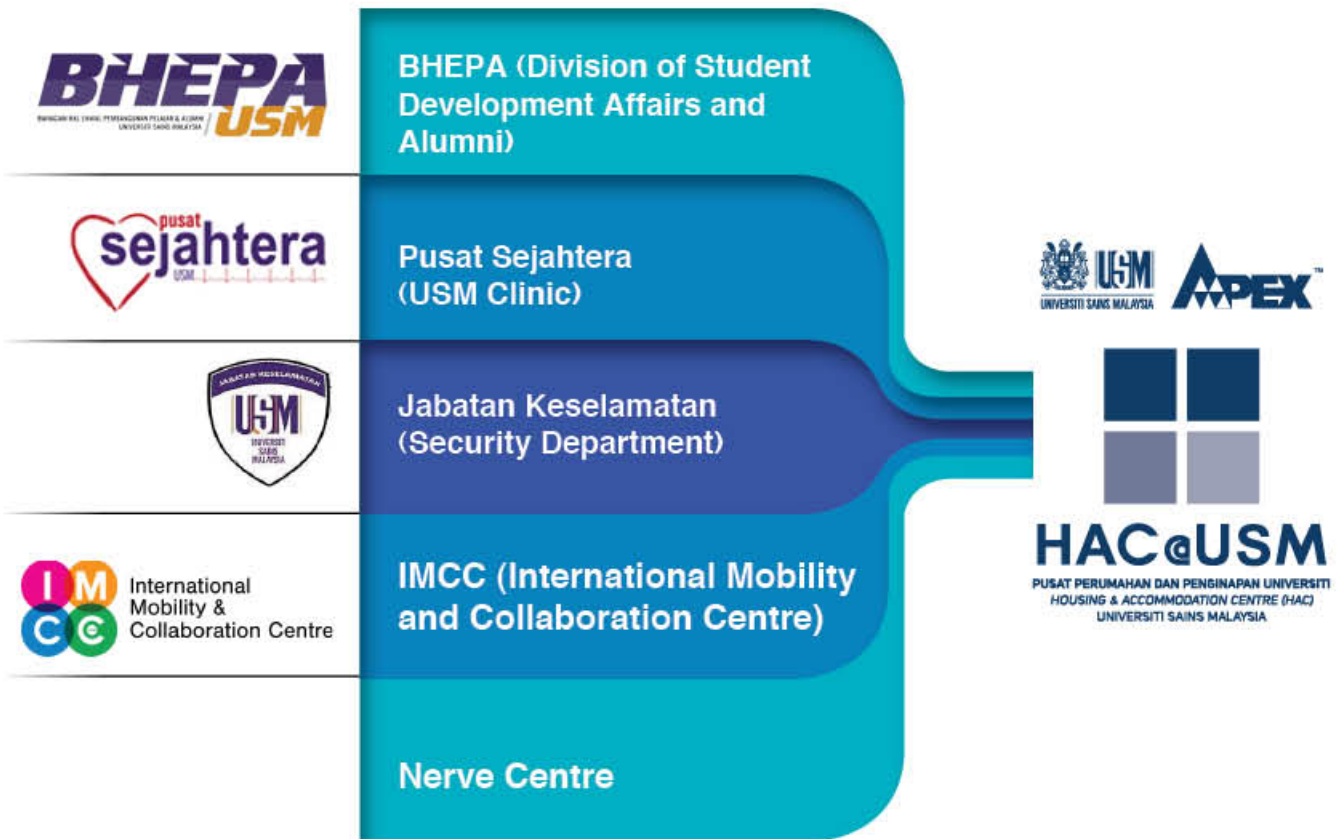
SHOW UNITS @ HARAPAN F26

In 2019, HAC along with Deputy Vice-Chancellor of Student Development Affairs & Alumni, Professor Dr. Aldrin, started the project of upgrading a few hostel rooms at HARAPAN F26 to a premium standard. The project started on a small scale, with only 4 rooms upgraded, which we call show units. HAC and Professor Dr. Aldrin believe that the upgrading of accommodation takes the students' lives to a whole new luxurious experience.



OUR STRATEGIC PARTNERS

HAC works hand-in-hand with USM Schools, Centres and Departments to ensure that the students' experiences are up to high standards. Those departments include but not limited to Nerve Centre, Pusat Sejahtera (USM Clinic), IMCC (International Mobility and Collaboration Centre), Jabatan Keselamatan (Security Department), BHEPA (Division of Student Development Affairs and Alumni).



School of Biological Sciences
 School of Chemical Sciences
 School of Mathematical Sciences
 School of Computer Sciences
 School of Physics



School of Medical Sciences
 School of Dental Sciences
 School of Health Sciences
 School of Pharmaceutical Sciences
 Advanced Medical and Dental Institute (AMD)



School of Aerospace Engineering
 School of Civil Engineering
 School of Chemical Engineering
 School of Electrical & Electronic Engineering
 School of Materials and Mineral Resources Engineering
 School of Mechanical Engineering
 School of Housing, Building and Planning
 School of Industrial Technology



School of Arts
 School of Communication
 School of Educational Studies
 School of Humanities
 School of Social Sciences
 School of Management
 School of Languages, Literacies and Translation





A NEW BEGINNING



NOT THE USUAL

